



# TRINUS

stress-free IT

## CASE STUDY: MUNICIPALITY OF JASPER, AB

During the recent evacuation of the Municipality of Jasper, many of the mountainside residents escaped to nearby communities and other safe havens. The wildfires that prompted the evacuation also forced the shutdown of the town's power and internet, leaving town administrators and other personnel scattered and disconnected exactly when they most needed reliable IT and internet to coordinate efforts and provide additional online services for displaced residents.

Protecting the municipality's data was a similarly urgent task as the wildfires also threatened Jasper's physical IT infrastructure, specifically three physical servers operating ten virtual ones.

*"Thanks so much for all your team's assistance (especially Adrian). You guys have been on it from the get-go and it's been a huge source of comfort/relief for me as things have been very chaotic. Adrian has been incredible as always and I can't say enough about his help. He is always so calm and as we are dealing with a major event he's been a huge source of comfort for me."*

**JOE CAMPBELL**  
IT COORDINATOR, MUNICIPALITY OF JASPER



### AN URGENT RESPONSE

With the fiery deadline fast approaching, we moved quickly to backup the town's data and restore all ten virtual servers at our Edmonton data centre. Within 8 working hours, Jasper staff could log into their work environment remotely regardless of their location, complete with full access to their data and without needing to change their remote access settings. As a result, we were able to minimize work disruptions for displaced staff, and the Municipality of Jasper suffered no significant data loss due to the wildfires.

Find out how we can help your municipality with professionally Managed IT ...  
Schedule a consultation today. **WE LOOK FORWARD TO HEARING FROM YOU.**

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8.00am - 5.00pm

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