**TRINUS** stress-free IT

# CASE STUDY:
## LAC STE. ANNE COUNTY, AB

Lac Ste. Anne County, located northwest of Edmonton, faced an aging server infrastructure that was not adequate for their growing list of applications and data. Support costs were escalating and the patchwork of 6-year old servers and temporary storage was unreliable. However, the County was also in the middle of a building project to replace their old administration offices; budgets were tight. TRINUS then proposed a Managed Solution Provider (MSP) program, whereby all 16 server environments and related infrastructure should be replaced, in a fully-managed solution, for a fixed monthly cost. There was no need to find room for a six-figure expenditure in the capital budget. TRINUS included all management of the County's 65 workstations and laptops in the 5-year agreement.

*"I think you people are an awesome bunch; always ready to help and upfront about stuff. The TRINUS workers who come to Lac Ste. Anne County office are so friendly and helpful as well. The service both here and at your business office is awesome in my opinion, so my hat is off to you. KUDOS TO TRINUS!!!"*

**LAURIE COULSON**
PROPERTY TAX DIRECTOR, LAC STE. ANNE COUNTY

## OVER A 3-MONTH PERIOD...

TRINUS staged the new equipment in its Stony Plain facility, performed the onsite installation, remotely migrated the applications and data to the new infrastructure, and retired the old equipment. There was no disruption to the County's day-to-day activities. More recently, the County moved its operations to the new building – TRINUS relocated all server infrastructure to the new facility, and helped users set-up their computers; all as part of the monthly MSP agreement.

**TRINUS now maintains all aspects of the IT System as part of the MSP agreement: backups, upgrades, monitoring, HelpDesk, Cyber Security assessments, and reporting, are all included in the package.**

Find out how we can help your municipality with professionally Managed IT ...
Schedule a consultation today. **WE LOOK FORWARD TO HEARING FROM YOU.**

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