

CASE STUDY: CLEAR HILLS COUNTY, AB

Clear Hills County is a sparsely populated, but vast area in Northern Alberta, with its main office located in the Town of Worsley – about 100 km north of Grande Prairie. They've been a TRINUS Client for over 14 years.

Since the inception of our relationship, TRINUS has provided comprehensive IT support for ALL systems, including network assessments, maintenance of all their infrastructure, and answering all support calls through our HelpDesk system. We also manage their email system for an extended number of users.

In early 2020, TRINUS proactively replaced all IT systems, including 2 physical servers, 6 virtual servers, firewall, network switching, Wi-Fi, and approximately 20 workstations and laptops.

"stress-free IT" is their motto, and it is right on the mark. Clear Hills County has been a Client for several years and the TRINUS Team has seen us through major upgrades to our computer network, the most recent being Windows 10 in late 2019. Dave and Barry understand our needs as a municipality and are always quick to respond to our requests, providing prompt, professional and reliable results."

AUDREY BJORKLUND
COMMUNITY DEVELOPMENT MANAGER, CLEAR HILLS COUNTY



Clear Hills County is a prime start-to-finish example when TRINUS works cooperatively with a Client to assess, recommend, implement, maintain, and support a complete IT system. This example illustrates our promise to our municipal Clients: truly stress-free IT.

TRINUS provides comprehensive fixed-cost IT Management Services, including periodic onsite Tech Maintenance visits, proactive Remote Management of all network resources, Cyber Security Services, and user Call-in Support to the HelpDesk.

**Find out how we can help your municipality with professionally Managed IT ...
Schedule a consultation today. WE LOOK FORWARD TO HEARING FROM YOU.**